

Progress report
regarding the implementation during sem . I I 2020 P lan 's shares
on reducing ill-treatment, abuse and discrimination
by the persons in the custody of the Police for the years 2017-2020

No.	Actions	Subsections	Performance indicators	Deadlines	Measures taken
1.1.	Consolidation of the normative framework	1.1.1. Evaluating the legal provisions and identifying the solutions for regulating the manner of execution of the detention, as a procedural measure of coercion, and the status of the detained person	Determined field of legal intervention; amended regulatory framework	Quarter I, 2018	<p>Implemented partially</p> <p>IGP of the Ministry of Internal Affairs, sent on September 17, 2019 to the Ministry of Justice, letter no. 34/11-3129 by which it was requested to examine the opportunity to set up a working group within the MJ that will have as objective the examination of national and international legislation, criminal prosecution and judicial practice, implicitly the elaboration of the study in the field of retention/detention/preventive arrest.</p> <p>The representatives of the Ministry of Justice confirmed that the analysis of the current situation has started and the Concept of the System of evidence of cases of retention, arrest and detention is being elaborated, as the case may be, the elaboration of the draft amendment to the normative framework.</p> <p>Despite the above, it was found that both the ANP of the Ministry of Justice and the Ministry of Internal Affairs have case record systems that fall under their jurisdiction, but they are not integrated into a single system.</p> <p>The acquisition of SIA "e-Retention" was made by the MJ, without the involvement of the Ministry of Internal Affairs or the institutions or organizations subordinated to it.</p> <p>The MIA representatives were informed that the Information System (software part) is created, but they did not testing/piloting of the final version due to the lack of access to the SIA "e-Retention", under the</p>

					operational management of the Ministry of Justice. By letter no. 44/30-582 of February 14, 2020, presented in response to the request of the MJ no. 03/1124 of February 3, 2020, the Ministry confirmed the opportunity for the MJ to resume the actions related to the implementation of SIA "e-Retention" and to promote, if necessary, changes in the Concept of Automated Information System "Register of detained, arrested and convicted persons", as well as the availability of the necessary support.
		1.1.2. Review of the institutional framework for regulating the process of detention and escort of persons in police custody, as well as actions to ensure the rights of the detained and retained person	Number of amended or approved acts; clear regulations on the detention and escort of detainees	Quarter I, 2019	Implemented (information was presented in the report for 2019)
		1.1.3. Modification of the normative framework for regulating labor relations for staff performing escort and guard missions of detainees and their harmonization with the regulations applied to employees of other institutions performing similar duties	Draft normative act elaborated and approved; harmonized regulatory framework	Quarter III, 2018	Implemented (information was presented in the report for 2018).
1.2.	Elaboration of standard operating procedures in the field of detention,	1.2.1. Elaboration of the nomenclature of procedures to be adopted in the field of execution of the detention and escort of detainees	Approved nomenclature	Quarter IV, 2017	Implemented (information was presented in the report for 2017)

	guarding and escorting of detainees	1.2.2. Development and approval of standard operating procedures in various situations for employees	A number of procedures developed	2018–2020	Implemented To date, 5 Standard Operating Procedures have been revised and adjusted to the relevant international standards, namely: - the standard operating procedure regarding the placement of the detained person in the pre-trial detention isolator; - the standard operating procedure for escorting and transporting the person deprived of liberty; - the standard operating procedure for restraint; - the standard operating procedure for the mechanism for providing healthcare to persons detained and remanded in custody; - the standard operating procedure for ensuring the right to an interpreter or translator during the detention, guarding, escorting and transport of detained persons
		1.2.3. Editing the manual of standard operating procedures in the field of execution of retention, detention and escort of detainees	At least one copy for each specialized and territorial unit of the Police	Quarter II, 2020	Implemented The manual of standard operating procedures in the field of execution of retention, detention and escort of detainees was developed and edited with the support of the Soros Foundation-Moldova, which was sent for each specialized and territorial unit of the Police in accordance with the provisions of the IGP Chief Order no.365 from 17.11.2020.
2.1.	Optimizing the organization and operation of pretrial detention facilities	2.1.1. Carrying out the evaluation report of the current system of pre-trial detention within the Police	Report made	Quarter IV, 2017	Implemented (information was presented in the report for 2017)
		2.1.2. Review of the Police Detention System by creating regional detention isolators	Map of optimized pre-trial detention facilities; issued disposition documents	2017–2019	Implemented (information was presented in the report for 2017)
2.2.	Ensuring decent conditions of	2.2.1. Establishment, at the level of the Police, of a	Created and functional structure	Quarter IV, 2017	Implemented (information was presented in the report for 2018)

	detention	specialized structure with attributions regarding the coordination of the guard, surveillance and escort activities			
	2.2.2. Development and approval of mandatory minimum rules on police detention conditions, including for people with special needs	Approved detention standards	Quarter IV, 2017	Implemented (information was presented in the report for 2017)	
	2.2.3. Preparation of project documentation and estimate for the reconstruction and arrangement of pre-trial detention facilities within the Police	Project documentation made	Quarter IV, 2017	Implemented (information presented in the report for 201 8)	
	2.2.4. Construction of the pre-trial detention facility within the Balti Police Inspectorate	Construction completed and arranged	2018–2020	In progress The IP detention center of IP Balti was built. In the context of establishing the state of emergency on the entire territory of the Republic of Moldova and in connection with the cessation of the activity of economic agents, reconstruction/repair works of the IDP subject to renovation were stopped. During the reporting period, by the employees of the Justice Interaction Directorate of the General Inspectorate of Police, 16 controls were carried out in the remand detention facilities that are in the process of renovation (of the Police Inspectorates of Anenii Noi, Criuleni, Balti, Soroca, Comrat) jointly with the representatives of the economic agents, the technical managers, the site managers and the managers within the Infrastructure Development and Construction Section of the Logistics Directorate of the General Inspectorate of Police. Subsequent to the elimination of the shortcomings found	

					by the responsible economic agents and the approval of the order of the Minister of Internal Affairs with the necessary changes in the staff of the General Inspectorate of Police, in the first quarter of 2021, the detention facilities of the Balti, Anenii Noi, Criuleni, Soroca and Comrat Police Inspectorates are to be put into operation.
		2.2.5. Reconstruction and arrangement of pre-trial detention facilities	Minimum 14 pre-trial detention facilities renovated according to the standards	2017–2020	<p>In progress</p> <p>10 IDPs operating according to the regional principle (Edinet, Riscani, Singerei, Orhei, Ungheni, Hincesti, Chisinau, Causeni, Cimislia and Cahul) were put into operation.</p> <p>Thus, if according to the Policy Matrix regarding the implementation of the budget support program, it was planned to establish at least 15 Provisional Detention Isolators, in order to complete the process of creating regional IDPs, it is still necessary to modernize the detention conditions in at least 5 other locations.</p> <p>Subsequent to the removal of the shortcomings found by the responsible economic agents and the approval of the order of the Minister of Internal Affairs with the necessary changes in the staff of the General Inspectorate of Police, in the first quarter of 2021, the temporary detention isolates of the Police Inspectorates of Balti, Anenii Noi, Criuleni, Soroca and Comrat are to be put into operation.</p>
		2.2.6. Arranging the walking spaces so that, in addition to natural light and heat, to provide protection against poor weather conditions	Walking spaces arranged, according to approved rules, in all renovated pre-trial detention facilities	2018–2020	<p>Implemented</p> <p>The remand detention facilities of IP Hincesti, Orhei, Cimislia, Ungheni, Causeni, Edinet, Singerei, Riscani and Cahul, whose activity was reopened in 2019, meet the minimum requirements of the European Committee for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment (including regards the walking areas).</p> <p>In the first quarter of 2021, the activity of the Provisional Detention Isolators of Anenii Noi, Balti,</p>

					Comrat, Soroca and Criuleni Police Inspectorates, which are currently in the process of renovation/reconstruction, will be reopened, taking into account the minimum mandatory standards for walking spaces.
		2.2.7. Arrangement of waiting rooms (cells) within the Police units	Minimum of 100 of waiting room (cells) renovated	2018–2020	<p>In progress</p> <p>According to the provisions of the Policy Matrix regarding the implementation of the budget support for the Police Reform, the modernization of 100 rooms (temporary detention cells, presentation rooms for reconnaissance, meeting with the defender, hearing rooms) within the Police units is foreseen.</p> <p>In order to implement the action by the end of 2020, we highlight the subsequent selection by coordination with the Project Management Department of 10 subdivisions proposed for the arrangement of rooms, as well as the accumulation of estimates estimating the approximate cost of arrangement/renovation of these rooms.</p> <p>According to the estimates of expenses presented by 6 Territorial Police Inspectorates, the approximate cost of the arrangement works of the targeted rooms varies between 367,616.00 MDL and 660,470.00 MDL per subdivision.</p>
		2.2.8 . Development of the IP (<i>Internet Protocol</i>) telephony system within the Police subdivisions to ensure the right to inform relatives or other persons about the place of detention	System implemented in all territorial units	2018–2020	<p>In progress</p> <p>Although, during the monitoring visits carried out by the CPT, no non-compliances were found regarding the respect of the right to contact a close person in order to notify about the detention, in most cases, the contact of persons was made through telephones provided by police employees.</p> <p>In this context, the development of the telephone system within the Police subdivisions to ensure the right to inform relatives or other persons about the place of detention was an imperatively necessary one. In the process of carrying out the modernization works of the IDP, this component is to be implemented as well.</p>

					At present, within the territorial subdivisions of the Police, in order to ensure the right to inform relatives or other persons about the place of detention, the persons in the custody of the Police realize this right by means of the telephone that is at the disposal of the Guard Service.
		2.2.9. Implementation in the detention spaces of the intercom communication system and of the terminals of the radio system	Communication system implemented in all renovated pre-trial detention facilities	2018–2020	<p>Implemented</p> <p>During the reporting period, it was possible to install such systems in 9 IDPs of the Police (<i>Edineț, Hincesti, Ungheni, Causeni, Orhei, Cimislia, Singerei, Riscani and Cahul</i>).</p> <p>In the process of carrying out the modernization works of the Provisional Detention Isolators of the Balti, Anenii Noi, Comrat, Criuleni and Soroca Police Inspectorates, which will become operational in the first quarter of 2021, this component will also be implemented.</p>
2.3.	Ensuring the conditions for hearing the persons in the custody of the Police	2.3.1 . Creation and arrangement, inside the detention facilities, of hearing rooms for persons	Hearing rooms created in all renovated pre-trial detention facilities	2017–2020	<p>Implemented</p> <p>During the reporting period, it was possible to create and arrange such hearing rooms in 9 Police IDPs (<i>Edinet, Hincesti, Ungheni, Causeni, Orhei, Cimislia, Singerei, Riscani and Cahul</i>).</p> <p>In the process of carrying out the modernization works of the Provisional Detention Isolators of the Balti, Anenii Noi, Comrat, Criuleni and Soroca Police Inspectorates, which will become operational in the first quarter of 2021, this component will also be implemented.</p>
		2.3.2. Equipping hearing rooms with audio and video recording equipment	100% of hearing rooms in properly equipped detention facilities	2017–2020	<p>In progress</p> <p>During the reporting period, it was possible to install such systems in 9 IDPs of the Police (<i>Edineț, Hincesti, Ungheni, Causeni, Orhei, Cimislia, Singerei, Riscani and Cahul</i>).</p> <p>In the process of carrying out the modernization works of the Provisional Detention Isolators of the Balti, Anenii Noi, Comrat, Criuleni and Soroca Police Inspectorates, which will become operational in the first</p>

					quarter of 2021, this component will also be implemented.
2.4.	Ensuring the meeting of detainees with lawyers in conditions of confidentiality	2.4.1. Arranging, within the police subdivisions and pre-trial detention facilities, spaces for meeting detained, arrested, convicted persons, in conditions of confidentiality, with lawyers	100% of the Police units insured with spaces for the detainee's private meetings with the lawyer	2017–2020	In progress During the reporting period, it was possible to create and arrange such meeting spaces in 9 Police IDPs (<i>Edinet, Hincesti, Ungheni, Causeni, Orhei, Cimislia, Singerei, Riscani and Cahul</i>), which meet the requirements of the CPT and are provided with rooms intended for the meeting with the defense counsel in conditions of confidentiality.
3.1.	Development of escort and transport capacities	3.1.1 Approval of mandatory minimum standards for specialized transport units	Minimum standards developed and approved	Quarter IV, 2017	Implemented (information was presented in the report for 2017)
		3.1.2. Purchase of specialized transport units for the transport of persons in police custody and their re-equipment to meet the minimum requirements	Minimum 25 specialized units purchased; 100% of the transport units comply with the approved standards	2017–2019	Implemented (information presented in the report for 2018)
		3.1.3. Implementation of modern monitoring and communication systems during transportation	100% of the purchased units equipped with monitoring and communication devices	2017–2019	Implemented (information presented in the report for 2018)
3.2	Reorganization of the current escort system	3.2.1. Establishment of specialized escort and guard structures at the level of each police unit that carries out pre-trial detention	Institutionalized mechanism	2018–2019	Implemented (information was presented in a report to 2019)
		3.2.2. Review of the current interaction mechanism between the escort services	Departmental act developed, consulted and implemented	Quarter III, 2018	Not implemented In the context of the implementation of the penitentiary system reform, by GD no. 437 of 15.05.2018 on the

		within the Police and the Department of Penitentiary Institutions of the Ministry of Justice, in order to optimize escort expenses and efforts, by approving an interdepartmental order that clearly describes the situations and the way of interaction			organization and functioning of the National Administration of Penitentiaries, the Government Decision no.1119 of 14 October 2004 “On some issues related to the activity of the penitentiary system” was repealed, which established some issues related to the supervision and escort of detainees. This, by far, did not fully address the issues of detainees escorting. It should be noted that, according to the provisions of art. 21 par. k) of Law no. 320 of 27.12.2012 regarding the activity of the Police and the status of the police officer, ensuring the detention of persons retained in pre-trial detention facilities, as well as their escort is the express responsibility of the Police. At the same time, arising from the provisions of art. 13 par. (2) point h) escorting of persons in respect of whom the sentence has not become final is the competence of the National Administration of Penitentiaries. In this respect, there is a regulatory deficit for the situation of persons in the custody of the penitentiary system, in respect of which the merits of the case have not been resolved by sentence.
		3.2.3. Elaboration of an interaction mechanism between the escort services within the Police, in order to optimize the expenses / efforts.	Mechanism developed, approved and implemented	Quarter IV, 2018	Not implemented The piloting and implementation of the interaction mechanisms between the escort services within the Police for optimizing the expenses / efforts of the institution is to be implemented after the commissioning of the IDP that is in the process of renovation / reconstruction, action planned for 2021.
4.1.	Implementation of information systems	4.1.1. Development and piloting at the level of the Police of the module “e-Retention” with connection to the automated information system “Register of detained, arrested and convicted	Piloted system	Quarter II, 2018	Not implemented On 11.09.2018 on the official website of the Ministry of Justice was placed the announcement on the initiation of the draft Government Decision on approving the Technical Concept of the Information System "e-Retention", to be submitted later for consultation with the institutions concerned. In order to finalize the project of the Technical Concept

		persons”		<p>of SIA “e-Retention” with all the actors concerned, by the letter of the Ministry of Justice no. 03/5495 of 05.06.2019, the Ministry of Internal Affairs, the General Prosecutor’s Office, the National Anticorruption Center and the Customs Service were requested to delegate the representatives to be included in the working group. Moreover, the representatives of the Ministry of Justice confirmed that the analysis of the current situation has started and the Concept of the System of evidence of cases of retention, arrest and detention is being elaborated, as the case may be, the elaboration of the draft amendment to the normative framework.</p> <p>Despite the above, it was found that both the DPI and the Ministry of Internal Affairs have case record systems that fall under their jurisdiction, but they are not integrated into a single system.</p> <p>The acquisition of SIA "e-Retention" was made by the MJ, without the involvement of the Ministry of Internal Affairs or the institutions or organizations subordinated to it.</p> <p>The MIA representatives were informed that the Information System (software part) is created, but they did not test/pilot the final version due to the lack of access to the SIA "e-Retention", under the operational management of the Ministry of Justice.</p> <p>By letter no. 44/30-582 of February 14, 2020, presented in response to the request of the MJ no. 03/1124 of February 3, 2020, the Ministry confirmed the opportunity for the MJ to resume the actions related to the implementation of SIA "e-Retention" and to promote, if necessary, changes in the Concept of Automated Information System "Register of detained, arrested and convicted persons”, as well as the availability of the necessary support.</p>
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		4.1.2. Acquisition of technical equipment for connection to the automated information system "Register of detained, arrested and convicted persons"	Equipment purchased and distributed to subdivisions	Quarter II, 2018	In progress Within the realization during the years 2018-2019 of the contracts for the acquisition of transport services given by WAN MIA, the acquisition was ensured for the endowment of connection/distribution points in the headquarters of the networking equipment for all (45) headquarters of the IGP police inspectorates, for which the transport of data will be provided, which is associated with the SIA officials concerned (the equipment is operated in 2020 and provides data transport services through WAN MIA based on the contract with Moldtelecom no. 18/24.01.2020, total 189 MIA locations).
		4.1.3. Implementation and operationalization of the "e-Retention" information system at the level of Police structures	Access to the "e-Retention" information system in 100% of the Police units	Quarter II, 2019	Not implemented
		4.1.4. Elaboration of the institutional legal framework for the management of the "e-Retention" Information System	Regulatory legal framework developed, consulted and approved	Quarter III, 2019	Not implemented
4.2.	Developing professionalism, integrity and the transparency of the actions of employees	4.2.1. Elaboration and editing of a compendium with extracts of international and community normative acts aiming at detention within the Police	Compendium edited and distributed to police units	Quarter II, 2018	Not implemented

	involved in ensuring the detention of persons in police custody	4.2.2. Carrying out tactical simulation exercises in various crisis situations related to the process of detainees guarding and escorting	At least one annual exercise; number of participants in exercises	2019–2020	Not implemented
		4.2.3. Periodic assessment of the knowledge and physical abilities of employees involved in security, surveillance and escort activities based on conditions pre-established by the institution	Promotion rate; high level of knowledge and application of intervention procedures	2018–2020	Implemented Annually, all civil servants with special status within participate in the organization of knowledge assessment in the specialized training of employees of the Detention and Escort Sections/Services within the territorial subdivisions of the PGI.
		4.2.4. Investigation of all allegations of alleged ill-treatment, abuse and discrimination	Number of notifications received and examined; notifications submitted for examination according to the material competence; number of cases examined in disciplinary terms	2017–2020	Implemented During 2020, 16 petitions were received against the Internal Protection and Anti-Corruption Service of the MIA regarding the alleged cases of ill-treatment. All notifications were submitted according to the competence to the Prosecutor's Office.
4.3.	Ensuring the access of detainees to quality medical examination	4.3.1. Elaboration of a concept of attracting and retaining medical personnel in the pre-trial detention system within the Police and reducing their influence on the part of the heads of the Police subdivisions	Elaborated concept	Quarter II, 2018	Not implemented In order to carry out this action, it was found necessary to identify and implement alternative solutions in the segment aimed at the medical examination of persons placed in the Police Detention Centers. Thus, on 14.04.2018, inside the PGI, a joint meeting took place with the participation of the representative of the Ministry of Health, Labor and Social Protection, where alternatives were analyzed and discussed on the way of examining the persons against whom the procedural coercive measures were applied. At the same time, on 15.06.2018, an internal working

					<p>meeting was organized with the participation of representatives of the PGI, the Medical Service of the MIA and the Policy Department in the field of public order and security within the Central Apparatus of the MIA, on identifying alternatives for examining of the persons against whom the coercive procedural measures have been applied.</p> <p>It was decided to draw up a report on the financial impact of the proposed solutions, with a view to taking further decisions.</p>
		4.3.2. Arrangement, inside the detention facilities, of the spaces destined for the medical examination in conditions of confidentiality	Medical facilities arranged in all renovated detention facilities	2017–2020	<p>Implemented</p> <p>The pre-trial detention facilities of the Hincesti, Orhei, Cimislia, Ungheni, Causeni, Edinet, Singerei, Riscani and Cahul police inspectorates, whose activity was reopened in 2019, meet the requirements of the CPT and are provided with rooms for medical examination in confidential conditions.</p> <p>In the first quarter of 2021, the activity of the Provisional Detention Isolators of the Anenii Noi, Balti, Comrat, Sorooca and Criuleni Police Inspectorates, which are currently in the process of renovation/reconstruction, is to be reopened.</p>
		4.3.3. Elaboration of procedures to guarantee the confidentiality and intimacy of the detainees in the process of medical examination	Procedures developed and approved; the share of examinations performed with the request of supervision by non-medical staff	Quarter III, 2018	<p>Implemented</p> <p>PGI Order no. 444 of 15.11.2019 on the approval of the Standard Operating Procedure regarding the mechanism for providing medical assistance to persons detained and in pre-trial detention was approved, which describes the manner and conditions for providing medical assistance to persons detained and placed in Police Detention Isolator in order to ensure the observance of the fundamental right to health, as well as the list of mandatory medicines from the IDP medical point.</p>
4.4.	Ensuring the safety of detention and the integrity	4.4.1. Approval of the nomenclature of equipment and special means necessary for carrying out	Approved nomenclature	Quarter I, 2018	<p>Implemented</p> <p>(information presented in the report for 2018)</p>

of staff	security, surveillance and escort activities			
	4.4.2. Appropriate endowment with special means of the personnel guarding, supervising and escorting the detainees	Purchased equipment	Quarter IV, 2018	Implemented (information presented in the report for 2018)
	4.4.3. Equipping with portable video cameras of the employees involved in guarding the persons in the custody of the Police	Rate of employees involved in guarding and escorting detainees equipped with portable video cameras; registered intervention actions	2018–2019	In progress During 2019, the public tender procedure was launched, and on 09.12.2019, the contract for the purchase of the turnkey solution of the Body cameras System was signed, being purchased 100 cameras, for piloting, 13 docking stations, fasteners, management software, located regionally in 3 centers, 2 in Chisinau (DP of Chisinau and INP) and one in Balti mun.. The cost of the pilot project is 2344,800.00 lei, including VAT. This project after piloting in some structures of the Police, subject to the risk of corruption, is to be extended to other subdivisions.
	4.4.4. Installation of video monitoring systems on the perimeter and in detention facilities, as well as in specialized transport units	100% of renovated pre-trial detention facilities with video surveillance; 100% of the transport units purchased with video surveillance	2018–2019	Partially implemented During 2018, video monitoring systems were installed in 4 IDPs (IP Edinet, Causeni, Ungheni and Hincesti). Thus, currently, the complete video monitoring of the detainees is provided in 5 IDPs (IP Chisinau, Edinet, Causeni, Ungheni and Hincesti). This is to be extended to all IDPs, with the procedure for the installation of monitoring systems and protection of human values in another 6 IDPs being launched. At the same time, video monitoring systems were installed in 15 police vehicles.
	4.4.5. Implementation of modern security systems in places of pre-trial detention, including for the detection of prohibited objects, in order to exclude	Purchased equipment; 100% of pre-trial detention facilities modernized, provided with equipment	2018–2019	Implemented During the reporting period, it was possible to install such systems in 9 IDPs of the Police (<i>Edinet, Hincesti, Ungheni, Causeni, Orhei, Cimislia, Singerei, Riscani and Cahul</i>). In the process of carrying out the modernization works

		possible cases of abuse and intimidation of detainees			of the Provisional Detention Isolators of the Balti, Anenii Noi, Comrat, Criuleni and Soroca Police Inspectorates, which will become operational in the first quarter of 2021, this component will also be implemented.
		4.4.6. Elaboration of the standard operating procedures regarding the way of accomplishing the body control and the search of the persons in the custody of the Police	Procedures developed and disseminated in all police structures; number of complaints regarding cases of intimidation	2019	Partially implemented PGI order no. 380 of 21.10.2019 on the approval of the instructions on the organization and operation of IDPs subordinated to the PGI, as well as the necessary measures for their safety, was approved.
4.5.	Ensuring the right to information of persons in police custody	4.5.1. Elaboration and distribution of informative leaflets written for the understanding of all persons of any age, presented in a simple and clear language, available in different languages	Edited leaflets; distributed leaflets	2018–2020	Implemented PGI Order no. 47 of 06.02.2019 was issued, regarding the development of activities within the General Inspectorate of Police, in order to improve the observance of the rights and guarantees of persons retained and detained in police custody, based on which the Letter of rights, which will be handed over to the person retained and/or detained in police custody. At the same time, based on the IGP order no. 226 of 27.06.2019 "On carrying out activities within the PGI to improve compliance with the rights and guarantees of persons retained and detained in police custody" information panels "Prevention of torture" were sent free of charge to the subdivisions of PGI (30 panels). During the reporting period, the PGI of the Ministry of Internal Affairs started the process of purchasing/contracting the services of printing information leaflets with reference to the COVID-19 virus and its prevention measures for persons in police custody.
4.6.	Monitoring of detention facilities	4.6.1. Application of human rights monitoring tools in the detention process	Monitoring reports made; recommendations implemented	2017–2020	Implemented During 2020, the PGI employees carried out 16 controls with the support of the Detention and Escort Services within the territorial subdivisions of the Police.

					<p>At the same time, monitoring visits were made to the Police Detention Isolators by the People's Advocate in IDP of the Chisinau Police Directorate and of the Ungheni, Edinet, Riscani, Floresti, Cimislia, Cahul, Falesti, Leova, Cantemir, Glodeni, Soroca, Nisporeni, police inspectorates during the period of 07.08-04.11.2020.</p> <p>Also, 4 monitoring visits were carried out by the employees of the Detention and Escort Section of the Joint Justice Interaction Directorate with the representatives of the Institute for Human Rights in Moldova in the Provisional Detention Isolators of the Riscani, Edinet, Balti and Singerei Police Inspectorates.</p>
5.1 .	Development of the capacities and abilities of persons with competences in the field of guarding, supervision and escorting detainees	5.1.1. Revision of the continuous training plan for police officers	Revised continuing education plan	Quarter IV, 2017	Implemented (information was presented in the report for 2017)
		5.1.2. Elaboration of the methodological guide for interactive training of police officers who make arrests and those who supervise the detention of persons detained in police custody based on standard operating procedures	Methodological guide for interactive police training developed and approved	Quarter IV, 2017	Implemented (information presented in the report for 2018)
		5.1.3. Organizing interactive training sessions for police officers who carry out criminal and misdemeanor detentions	Minimum 2 training seminars of 2 days each; at least 50 police officers trained per year	2017-2020	Implemented During 2020, in order to develop the capacities and abilities of the Police employees, within the Stefan cel Mare Academy, 4 trainings were organized in the targeted chapter, with the involvement of 83 employees (women-23, men-60), investigation and prosecution officers within the Police subdivisions. Likewise, in accordance with GPI order no.25 of 20.01.2020, "On the organization and development of the process of continuous professional training at the

					<p>workplace in 2020”, within the professional training at the workplace, all Police employees are trained in order to comply with the Law on the prohibition of torture, inhuman and degrading treatment (UN Convention against torture and other cruel treatment or punishment, inhuman or degrading treatment), as well as combating discrimination.</p> <p>Also, with the support of the Soros Foundation-Moldova, trainings were conducted for Police employees in the field of non-discrimination and standards established in the Istanbul Protocol, including in the field of prevention of violence between detainees (3 training sessions with the participation of 24 employees).</p>
		5.1.4. Organizing interactive training sessions for police officers engaged in escorting and detention in police inspectorates and remand centers in terms of respect for human rights and gender equality	Minimum 2 training seminars of 2 days per year; at least 50 police officers trained per year	2017 - 2020	<p>Implemented</p> <p>In accordance with GPI order no. 25 of 20.01.2020, “On the organization and development of the process of continuous professional training at the workplace in 2020”, within the professional training at the workplace, all Police employees are trained in order to comply with the Law on the prohibition of torture, inhuman and degrading treatment (UN Convention against torture and other cruel treatment or punishment, inhuman or degrading treatment), as well as combating discrimination.</p> <p>Also, with the support of the Soros Foundation-Moldova, trainings were conducted for Police employees in the field of non-discrimination and standards established in the Istanbul Protocol, including in the field of prevention of violence between detainees (3 training sessions with the participation of 24 employees) .</p>
		5.1.5. Carrying out the practical exercises regarding the manner and conditions of application of	Minimum 2 practical exercises performed annually	2018 - 2020	<p>Implemented</p> <p>During 2020, 45 practical lessons were organized with the training of 386 people.</p>

		the force and of the special means from the endowment of the Police regarding the detained persons			
		5.1.6. Carrying out study visits in the homologous subdivisions of other countries in order to take over the good practices	At least one study visit made annually; number of participants	2017– 2018	Implemented
5.2 .	Psychological counseling of police officers	5.2.1. Vocational training of psychologists within the Police units, including in the field of prevention and reduction of emotional burn-out and professional stress	Number of seminars conducted; number of psychologists trained	2017– 2019	Implemented During 2019, 5 courses were organized and 149 people were trained.
		5.2.2. Conducting training seminars within the subdivisions of the General Inspectorate of Police on reducing emotional burnout and professional stress	Seminars conducted; number of participants	2017– 2019	Implemented During 2019, 26 training seminars were organized and 427 people were trained.
		5.2.3. Psychological counseling of police officers who are in frequent contact with detained persons	Annual psychological evaluation report made; number of counseling sessions made	2017– 2019	Implemented For the year 2018 the report was elaborated (the information is presented in the report for the year 2018).